PAST PERFORMANCE QUESTIONNAIRE HSCG80-08-Q-3JM070b

Purchase six (6) 20-Foot Aluminum Skiff Workboats Brand Name (Kann) or Equal, complete with trailers, completely rigged with engines, power, and electronics installed by the builder in a ready to operate state.

The Contractor shall submit this questionnaire to two references for completion and return to the U. S. Coast Guard, MLCA, Norfolk, Virginia, at the address listed below. The offeror is responsible for ensuring that the questionnaire is completed and returned no later than the closing date of this solicitation. If the contractor has Contractor Performance Reports in the National Institutes of Health (NIH) Contractor Performance System, those may be used instead of this questionnaire. If no questionnaires are submitted for a contractor and there are no NIH Contractor Performance Reports to review, the contractor will receive a neutral rating.

EVALUATION INSTRUCTIONS

You have been requested to provide contract-related information for manufacturing 20-Foot Aluminum Skiff Workboats Brand Name (Kann) or Equal, complete with trailers, completely rigged with engines, power, and electronics installed by the builder in a ready to operate state. Please provide your assessment of the company's level of past performance on the contract for which you are a reference. Mark the appropriate block, indicating whether the contractor's/subcontractor's past performance was Unsatisfactory, Poor, Fair, Good, Excellent, or Outstanding using the following rating guidelines. Space is provided for comments.

Please send the completed form directly to the mailing address, e-mail address or fax number listed below.

Commander (vpl-4)
Maintenance & Logistics Command, Atlantic
Attn: Gail McDaniel
300 East Main Street, Suite 600
Norfolk, VA 23510-9102

Gail.W.McDaniel@uscg.mil Fax: (757) 628-4676

RATING GUIDELINES

Quality of Product or Service

$\overline{0}$ = Unsatisfactory 1 = Poor 2 = Fair 3 = Good 4 = Excellent 5 = Outstanding

Unsatisfactory Non-conformances are jeopardizing the achievement of contract requirements, despite use of Agency resources.

Recovery is not likely. If performance cannot be substantially corrected, it constitutes a significant impediment in

consideration for future awards containing similar requirements.

Overall compliance requires significant Agency resources to ensure achievement of contract requirements. Poor

Overall compliance requires minor Agency resources to ensure achievement of contract requirements. Fair

Good There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.

There are no quality issues, and the Contractor has substantially exceeded the contract performance requirements Excellent

without commensurate additional costs to the Government.

The contractor has demonstrated an outstanding performance level that was significantly in excess of anticipated Outstanding

achievements and is commendable as an example for others, so that it justifies adding a point to the score. It is expected that this rating will be used in those rare circumstances where contractor performance clearly exceeds

the performance levels described as "Excellent".

Cost Control

$\overline{0}$ = Unsatisfactory 1 = Poor 2 = Fair 3 = Good 4 = Excellent 5 = Outstanding

Unsatisfactory Ability to manage cost issues is jeopardizing performance of contract requirements, despite use of Agency

resources. Recovery is not likely. If performance cannot be substantially corrected, this level of ability to manage

cost issues constitutes a significant impediment in consideration for future awards.

Poor Ability to manage cost issues requires significant Agency resources to ensure achievement of contract

requirements.

Ability to control cost issues requires minor Agency resources to ensure achievement of contract requirements. Fair

There are no, or very minimal, cost management issues and the Contractor has met the contract requirements. Good

There are no cost management issues and the Contractor has exceeded the contract requirements, achieving cost Excellent savings to the Government.

The contractor has demonstrated an outstanding performance level that justifies adding a point to the score. It is Outstanding expected that this rating will be used in those rare circumstances where the contractor achieved cost savings and

performance clearly exceeds the performance levels described as "Excellent".

Timeliness of Performance

$\overline{0}$ = Unsatisfactory 1 = Poor 2 = Fair 3 = Good 4 = Excellent 5 = Outstanding

Unsatisfactory Delays are jeopardizing the achievement of contract requirements, despite use of Agency resources. Recovery is

not likely. If performance cannot be substantially corrected, it constitutes a significant impediment in

consideration for future awards.

Delays require significant Agency resources to ensure achievement of contract requirements. Poor

Delays require minor Agency resources to ensure achievement of contract requirements. Fair

Good There are no, or minimal, delays that impact achievement of contract requirements.

There are no delays and the contractor has exceeded the agreed upon time schedule. Excellent

Outstanding The contractor has demonstrated an outstanding performance level that justifies adding a point to the score. It is

expected that this rating will be used in those rare circumstances where contractor performance clearly exceeds

the performance levels described as "Excellent".

Business Relations

0 = Unsatisfactory 1 = Poor 2 = Fair 3 = Good 4 = Excellent 5 = Outstanding

Unsatisfactory Response to inquiries and/or technical, service, administrative issues is not effective. If not substantially mitigated or corrected it should constitute a significant impediment in considerations for future awards.

Poor Response to inquiries and/or technical, service, administrative issues is marginally effective.

Response to inquiries and/or technical, service, administrative issues is somewhat effective. Fair

Response to inquiries and/or technical, service, administrative issues is consistently effective. Good

Excellent Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.

The contractor has demonstrated an outstanding performance level that justifies adding a point to the score. It is Outstanding expected that this rating will be used in those rare circumstances where contractor performance clearly exceeds the performance levels described as "Excellent".

	SOURCE SELECTION INFORMATION - SEE	TZAI	2 2 1	01.4			_	, , , , , , , , , , , , , , , , , , ,
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□ S Rat	ing the contract performance being evaluated, this find tractor subcontractor ings used in the NIH Contractor Performance System t Performance. See the Rating Guidelines above.						eval	luate
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1.	Quality of Product or Service – please rate Comments for Quality of Product or Service							
2.	Cost Control – N/A			-				
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	Comments for Cost Control – N/A							
3.	Timeliness of Performance – please rate		\neg			\neg	_	
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4.	Business Relations – please rate		\neg	\neg	Т	Т	Т	
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	Subcontracts
	Were Subcontracts involved?YesNo
	Comments for Subcontracts
	Customer Satisfaction
	Was the contractor committed to customer satisfaction?YesNo
	Comments for Customer Satisfaction
_	Past Performance Information Provided by:
	Name/Title:
	Agency/Company:
	Address:
	Phone: Fax:

SOURCE SELECTION INFORMATION - SEE FAR 2.101 AND 3.104



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